

# Pretty Gritty's Energetic by Nature Women's Festival

## Terms and Conditions



### 1. Booking

Upon booking your ticket(s) through our website, you are agreeing to these Terms and Conditions. You will be emailed a Booking Confirmation along with some questions for you to answer in order to make your time with us enjoyable.

You will receive a confirmation of your booking by email and this is your ticket. You do not need to bring it with you or print it off - your name will be added to our attendee register. It is therefore very important that if the ticket changes hands, you notify us at [info@prettygritty.co.uk](mailto:info@prettygritty.co.uk) of the name and email address of the new ticket holder.

### 2. Data Protection

When purchasing your ticket you will be asked to provide your customer details, including a contact mobile telephone number.

**Pretty Gritty Ltd** is a registered company and is committed to protecting your personal information. We will only use your personal information as set out in our Privacy Policy at the bottom of our shop page.

### 3. Refunds

All tickets for the festival are non-refundable except if the Festival is cancelled, (for reasons outside of our control). We shall only be required to refund the face value of the ticket where the Festival is cancelled or postponed before it is started, or as required by applicable law. In the event of postponement of the Festival before it has started, and where it is rescheduled to another date, the ticket holder may elect to either use the existing ticket for the rescheduled date or apply for a refund. Refunds under these circumstances must be applied for within 3 months of the date of cancellation/postponement. Any refund requests must be made by the original purchaser of the ticket. We reserve the right to make alterations to the time, date, duration and venue of the Festival in the event of unforeseen or other circumstances, including (but without limitation) Force Majeure, safety and security concerns or decisions from authorised persons or other competent authority.

Unless otherwise agreed at our sole discretion, a ticket will not be exchanged or refunded if:

1. after the Festival has started, it is stopped for any reason and is not completed;
2. on any day of the Festival, the start time is delayed for any reason;
3. the start time (but not the date) of the Festival changes after the date the ticket was purchased.

### 4. Admission

Admission is at the ticket holder's own risk. By entering the Festival you consent to you and those in your party participating in the activities on offer. If in doubt, you should always seek the advice of a medical professional prior to taking part in exercise. All activities and exercise you take part in at the festival are at your own risk.

Tickets can only be purchased through our official website [www.prettygritty.co.uk](http://www.prettygritty.co.uk).

The name associated with your ticket purchase must match your ID so that emergency contact details match the form that you filled in. If you purchase a ticket from a friend, you must ensure that you inform us of the name change associated with the booking and the new ticket owner must contact us to confirm their acceptance of these Terms and Conditions and the event waivers.

## **5. Liability**

Pretty Gritty Ltd and the venue will not be held liable for any loss, injuries or damages sustained at the event including damage, theft or losses to property and motor vehicles, if the cause is due to the negligence of the ticket holder or the unforeseeable actions of other patrons or third parties.

Cars are parked in an adjacent field to the camping area and are in good view.

By accepting these terms and conditions you agree to release and hold harmless, Pretty Gritty Ltd for any liability whatsoever for any damage or injury, personal or mental, which you might incur as a result of your voluntary decision to attend the Festival and participate in any activities.

Pretty Gritty Ltd accepts no responsibility for goods or services purchased from third party traders.

Neither the organisers nor venue owner can accept responsibility for injury as a result of ground conditions.

We do not exclude any liability for death or personal injury caused by our negligence or where such limitation or exclusion is not permitted by law.

## **6. General**

The speakers, coaches, leaders and any other billed attractions are subject to change at any time without notice.

Strictly no trading or other commercial activity by any ticket holder will be allowed on the festival site without the organiser's prior written consent.

Tickets cannot be used as part of any marketing, media or sales promotion whether commercial or non-commercial without prior written permission of the event organisers.

The Pretty Gritty Ltd logo is a registered United Kingdom and European Community trademark and may not be used without the express written permission of Pretty Gritty Ltd.

Event staff who hold a first-aid qualification may administer emergency first aid where this is absolutely necessary if it is not possible for such treatment to be administered by a qualified medical practitioner.

No water source should be deemed drinking water unless specifically labelled as such.

## **7. Camping and campervans**

Camping is permitted in tents or campervans and in designated areas only.

For those staying in their own tents, You accept that large family tents with two or more bedroom compartments must have a minimum of 3 guests staying in them. We reserve the right to charge a supplement if this rule is not followed.

In accordance with Smoke Free Regulations, you must only smoke in the specially designated smoking areas. These will be clearly signposted.(this includes e-cigarettes).

Sound systems are not allowed.

Dedicated accessible camping spaces can be available by request. Please request this in advance by e-mailing [info@prettygritty.co.uk](mailto:info@prettygritty.co.uk) at least one week prior to the commencement of the festival. This is to enable us to make sure we have a space reserved for you.

Toilets are provided in the Festival and camping sites. Chemical toilets are not permitted in the campsite. We recommend that those in campervans use the on-site toilets. If you are using your own chemical toilet, this will need to be emptied at the caravan park facilities. There are no facilities for accepting chemical waste in the festival field itself and it must not be poured into on-site toilets. It is illegal to pour this waste onto the ground, into a sump or stream and anyone found doing this will be evicted from site and face a fine from the Environment Agency.

Private generators are not permitted on site.

## **8. Car parking**

We have arranged for parking in an adjacent field to the festival area.

Vehicles are parked entirely at owner's risk. Pretty Gritty Ltd will not be held liable for any loss or damage howsoever caused.

Once parked, we request that you try not to move them until the end of the Festival.

Car parking is not pre-designated. You will be directed to park by stewards on arrival. Let us know via email if you need accessible parking and we can arrange this ([info@prettygritty.co.uk](mailto:info@prettygritty.co.uk))

Cars are not allowed to park in the camping areas.

Please note, the campsite must be cleared by 3pm on the final day of the event.

## **9. Media**

As a condition of sale, the ticket holder consents to everybody in their party being filmed, photographed and recorded for media and marketing use.

Filming and Photography is allowed throughout the public site for personal use. We ask that you do it respectfully and to observe data protection law. Photography and filming for commercial purposes can only be undertaken with the prior written approval from Pretty Gritty Ltd and you must not sell any photography or moving images from the Festival for commercial or other gain.

Anyone using cameras or filming equipment (including all mobile devices) are expected to be courteous to their fellow festival attendees and ask permission before taking any up close shots. No broadcaster or filming company may record any part of the Festival without the organiser's prior permission.

The unauthorised use of drones is strictly prohibited.

Pretty Gritty Ltd reserves the right to add to or amend these Terms from time to time.

Amendments will take effect when posted under 'Festival Info' on the Pretty Gritty website [www.prettygritty.co.uk](http://www.prettygritty.co.uk). Please check the FAQs section regularly for changes and to ensure you have up to date information as you are bound by these terms and conditions. If you purchase a ticket after any amendment to these Terms, you agree to be bound by the updated version of these Terms.

If you have any queries on any of the above terms and conditions please get in touch with us directly via [info@prettygritty.co.uk](mailto:info@prettygritty.co.uk)

